



29th August 2019

SYDNEY 2019 CONFERENCE AGENDA

Supporting retail risk and loss prevention globally

Pier One Sydney Harbour, Sydney

08:45-09:15	REGISTRATION – TEA & COFFEE SERVED
09:15-09:30	Chair's opening address. <i>Elisa Browning</i> – Commercial Risk Specialist, The Cotton On Group.
09:30-09:50	Presentation: Cultivating a culture of compliance. <i>Zohaib Rizvi</i> – Regional Retail Risk Manager, Forever New Clothing.
09:50-10:10	Presentation: Combatting fraud in the ecommerce sphere – we're all in this together. <i>Terri Keevers</i> – Fraud Control Officer, Accent Group.
10:10-10:30	Presentation: Offering an omnichannel experience, without added fraud. <i>Shala Zailani</i> – Partnership & Business Development Manager, Asia Pacific, Forter.
10:30-11:00	NETWORKING BREAK – TEA & COFFEE SERVED
11:00-11:20	Presentation: A global view of retail trends and technology – what do they mean for your business? <i>Daren Ng</i> – Deputy General Manager and Director of Business Operations for Asia Pacific, Sensormatic Retail Solutions.
11:20-11:55	ROUND TABLE DISCUSSIONS: SESSION 1 – DELEGATES CAN CHOOSE FROM THE FOLLOWING THREE DISCUSSIONS
1	<i>Zohaib Rizvi</i> – Regional Retail Risk Manager, Forever New Clothing: Challenges facing cultural development and risk compliance.
2	<i>Shala Zailani</i> – Partnership & Business Development Manager, Asia Pacific, Forter: Managing your fraud risks, while ensuring a seamless customer experience.
3	<i>Robert Evans</i> – Senior Manager, APP Asia Pacific, Burberry: Protecting a brand.
11:55-12:30	ROUND TABLE DISCUSSIONS: SESSION 2 – DELEGATES CAN CHOOSE FROM THE FOLLOWING THREE DISCUSSIONS
1	<i>Terri Keevers</i> – Fraud Control Officer, Accent Group: Combatting fraud in the ecommerce sphere – we're all in this together.
2	<i>Steven Schenk</i> – Business Development Manager, Inventory Specialist, Sensormatic Solutions Australia New Zealand: Creating your business case – how to be concise and impactful.
3	<i>Mark Boyd</i> – Head of Profit Protection, JD Sports Fashion Australia and Glue Store: Staying relevant and providing leadership in tomorrow's Retail.
12:30-13:30	LUNCH
13:30-13:50	Presentation: From Loss Prevention to Risk and Sustainability. <i>Elisa Browning</i> – Commercial Risk Specialist, The Cotton On Group.
13:50-14:10	Presentation: The Human Factor – using behaviour detection to reduce risk: <i>Steve Brass</i> – Director, Brassetts Group.
14:10-14:30	Presentation: The security and counter terrorism landscape in the retail environment. <i>Scott Taylor</i> – Managing Director, COO Southern Cross Group.
14:30-15:00	NETWORKING BREAK – TEA & COFFEE SERVED
15:00-15:30	ROUND TABLE DISCUSSIONS: SESSION 3 – DELEGATES CAN CHOOSE FROM THE FOLLOWING THREE DISCUSSIONS
1	TBA
2	<i>Steve Brass</i> – Director, Brassetts Group: The human factor – using behaviour detection to reduce risk.
3	<i>Ryan Christoffersen</i> – Senior Business Development Director, Emailage: Dynamic data and fighting fraud in Australia and beyond.
15:30-16:00	ROUND TABLE DISCUSSIONS: SESSION 4 – DELEGATES CAN CHOOSE FROM THE FOLLOWING THREE DISCUSSIONS
1	<i>Doug Pobjoy</i> – Inventory Integrity Manager: What is "your" brand within your brand?
2	<i>Scott Taylor</i> – Managing Director and COO, Southern Cross Group: The security and counter terrorism landscape in the retail environment.
3	<i>Trinity Ambler</i> – Senior Account Manager, APAC, Ethoca: Taming the beast – putting a leash on friendly fraud.
16:00	Chair's closing message. <i>Elisa Browning</i> – Commercial Risk Specialist, The Cotton On Group.



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