



21st November 2018

DUBAI 2018 CONFERENCE AGENDA

Supporting retail risk and loss prevention globally

Marriott Hotel Al Jaddaf, Dubai

08:45-09:15	REGISTRATION – TEA & COFFEE SERVED
MAIN CONFERENCE	
09:15-09:30	Chairman's Opening Address. <i>Peter Page</i> , UAE-based Group Risk Manager.
09:30-10:15	Keynote retailer presentation: If you were building a new business, how would you deal with Risk? <i>Mazen Chedid</i> , Founder & CEO, Your Arabian Doll.
10:15-10:45	Presentation: How to do 'more with less' in Loss Prevention. <i>Bruce Duncan</i> , Head of Business Risk, Matalan.
10:45-11:15	NETWORKING BREAK – TEA & COFFEE SERVED
11:15-11:45	Presentation: Smart ways to cut costs with security solutions. <i>Chiara Forster-Nardi</i> , Business Development Manager, Security Solutions & Ragheb Al Gharib, Branch Manager, Securitas UAE.
11:45-12:30	Presentation: In a tough business climate, innovation and imagination are key... <i>Jason Hall</i> , Western Europe Senior Manager, Profit Protection, adidas Group.
12:45-13:45	LUNCH
13:30-14:00	Presentation: The protection of critical information – a holistic approach. <i>Notis Iliopoulos</i> , Head of Information Resilience, WSP Middle East.
14:00-14:30	Presentation: Get your stores to tell you more – how to deepen visibility into shrink-related activity. <i>Suresh Palakkil</i> , Regional Retail Sales Director, Middle East, Tyco Retail Solutions.
14:30-15:00	Presentation: Are your staff walking around with their eyes closed? Open your eyes to behaviour detection! <i>Kenneth Long</i> , CEO, Association of Behavioural Detection Officers and COO, Super Recognisers International.
15:00-15:30	NETWORKING BREAK – TEA & COFFEE SERVED
15:30-16:30	MEET THE EXPERTS A 'dynamic' roundtable discussion session. Delegates get to pose questions and discuss challenges with our Round Table Leaders. The session is quick-fire and dynamic, as the Table Leaders move round after seven minutes of discussion and everyone gets to meet everyone in the room.
16:30	Chairman's summary and closing remarks. <i>Peter Page</i> , UAE-based Group Risk Manager.
16:35	Conference ends – questions and further discussions at the bar.



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