



28th June 2018

# TORONTO 2018 CONFERENCE AGENDA

## Supporting retail risk and loss prevention globally

Toronto Airport Marriott Hotel, Toronto

08:30-09:00	<b>REGISTRATION – TEA &amp; COFFEE SERVED</b>
09:00-09:05	<b>Chairman's Opening Address.</b> <i>Paul Bessant</i> , Founder, Retail Knowledge.
09:05-09:30	<b>Opening Keynote Retailer Presentation: Harness the power of your people to create a powerful culture of LP.</b> <i>Jason Hall</i> , Western Europe Senior Manager – Profit Protection, adidas.
09:30-10:00	<b>Sponsor Presentation: Preventing eCommerce Fraud – an update for merchants.</b> <i>Marta Rzeszowska</i> , Director of Product, Gateway & mPOS, Moneris. <i>Ben Cornett</i> , Partner Marketing, Kount.
10:00-10:30	<b>Case Study: Collaborating to cut business crime – a satellite interview.</b> <i>Dan Hardy</i> , Managing Director, the UK's National Business Crime Solution.
10:30-11:00	<b>NETWORKING BREAK – TEA &amp; COFFEE SERVED</b>
11:00-11:30	<b>Presentation: Current trends in privacy risks – essentials for retailers.</b> <i>Alex Cameron</i> , Chair of the Privacy and Cybersecurity Group, Fasken.
11:30-12:00	<b>Sponsor Presentation: Everything is connected – how IT, IoT, and cyber are reshaping physical security.</b> <i>Steve White</i> , Corporate Vice President, Business Development, Vector Security.
12:00-13:00	<b>LUNCH</b>
13:00-14:00	<b>MEET THE EXPERTS.</b> A dynamic knowledge sharing and networking session in a round table format. Delegates get to consult with all the experts in the room and pose their toughest questions – as well as confer and network with their retail colleagues.
14:00-14:30	<b>NETWORKING BREAK – TEA &amp; COFFEE SERVED</b>
14:30-15:00	<b>Presentation: The case for Whole Body Imaging – the last line of defence in an integrated LP program?</b> <i>Robert Dyk</i> , President and CEO, Worldwide Security.
15:00-15:30	<b>Video Presentation: A digital crime Whodunnit – how to fight on-line fraud &amp; chargebacks.</b> <i>Skip Myers</i> , Director of Loss Prevention/Risk Strategy, Microcenter.
15:30-15:45	<b>Chairman's Summary and closing remarks.</b> <i>Paul Bessant</i> , Founder, Retail Knowledge.
15:45	<b>CONFERENCE ENDS – QUESTIONS AND FURTHER DISCUSSIONS AT THE BAR.</b>



London +44 (0) 207 100 3 999  
 New York +1 646 396 0450  
 Sydney +61 (0) 2 8310 5744

[www.retailrisk.com](http://www.retailrisk.com)

Global sponsors

